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# ORDER INSTRUCTIONS

## □ A. How to send in your purchase order and your material:

- 1. All incoming packages should be clearly marked with the name of the company issuing the purchase order to us.
- Fabric should be forwarded rolled on a tube with the face side of the fabric clearly marked. Incoming fabric that is wrinkled or not rolled on a tube will be subject to handling charges.
- 3. When calculating your material requirements, remember to include one additional yard for work loss on each continuous piece of material per process. The work loss has nothing to do with the length of the piece. It occurs at the beginning and end of the processing cycle.
  - a. For fabric or wallpaper that is sent direct from a third party supplier: Instruct the third party to mark the materials with your company name and the purchase order number your company issued to us. (Your client's name and purchase order should not be used). Fax, mail or email to us at order@thecligroup.com a copy of your purchase order or completed order form as soon as possible. This expedites the process of putting your material into production.
  - b. For fabric or wallpaper that is sent by you: Enclose your purchase order with the material. Also, fax, mail or email to us at order@thecligroup.com a copy of your purchase order or completed order form as soon as possible. Mark on the copy "COPY – DO NOT DUPLICATE". This expedites the process of putting your material into production.

## ☐ B. All purchase orders must include:

- Your purchase order with a purchase order number and/or completed Sales Order Form
- 2. Billing address, telephone number and email address.
- 3. Ship to address (where we ship the processed material).
- 4. Material description (i.e., fabric name, number and color. Include a swatch, if possible). Swatch should clearly indicate the face side of the fabric.
- 5. Material quantity (in yards) minimum 5 yards for all services.
- 6. Desired processing service (i.e., PaperBac™, Vinylizing™, FlameProof™, etc.).

## ☐ C. Incoming material inspection:

 Before your material is processed, the first yard is carefully evaluated to be certain that it is suitable for the specific process(es) ordered. Then, if there is a question, we will contact you in writing to review it in detail.

#### □ D. Outgoing shipments from our factory:

- All outgoing merchandise will be shipped the quickest and the most reasonable way. Expedited freight alternatives can be made upon request and must include your preferred carrier and account number.
- 2. International Shipments may incur additional handling and shipping charges that need to be paid in advance.

## ☐ E. Planning for the delivery of your order:

- 1. The processing schedule is based upon receipt of your material, purchase order and signed production approval form (when generated) to the time of shipment.
- The processing schedule is subject to change during our vacation periods and during busy seasons and holiday weeks.
- Although multiple processing frequently takes less time than the combined time allotted for each process, it is best to use the combined times for estimating the job completion time.
- 4. If we anticipate any difficulty in processing your material, we will notify you by mail, fax or email. Please indicate your preferred method of communication.
- 5. When you receive your processed order, inspect the materials promptly, so that if necessary, we can efficiently resolve any freight or handling claims. Be sure to request a Return Authorization Number from our Customer Service Department.
- □ F. For specialized services contact our customer service department at 973-279-9174.

#### ☐ G. Track your shipment:

If you would like to receive tracking information, please provide an email address for this purpose on the Sales Order Form.

## Customer Service at 973.279.9174





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SALES ORDER FORM								
INVOICE TO:	Contact:  Address 1:  Address 2:  City:  Phone:  Email:  3rd Party Shipper Account #:  Service:							
fabric description (name / color / i.d. number / fabric color / total yards supplied	us extra yard for work loss per piece of material.							
Our Processes								
Promoting Primer  □ CustomSeal <sup>™</sup> for Fabric  □ CustomSeal <sup>™</sup> □ FlameProof <sup>™</sup> □ Pap □ FoamBac <sup>™</sup> □ Place □ CustomSeal <sup>™</sup> WP for Wallpaper □ KnitBac <sup>™</sup> □ Sha	WovenBac <sup>™</sup> [Laminated & sewn - for Wallpaper complete section below]							
Special Instructions								

Customer Service at 973.279.9174





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		SALE	S ORDER FO	RM		
Tablecloth	Specifications					
☐ Round	☐ Rectangle	Quantity	Table Dimer	isions: width _	x length	_ x drop
Placemat :	Specifications					
Quantity	Sh	ape: 🛘 Oval	Rectangle	☐ Tray	☐ Scalloped	☐ Fan
Payment	Details					
☐ check m	ade payable to The	CLI Group	☐ wire transfer (c	all for informat	ion)	
IMPORTA	NT / Please Note					
SEND PA	YMENT & INCOMIN	G MATERIAL(S)	TO:			
	<ul> <li>Package and h</li> <li>Shipping and/o</li> <li>Pre-Payment a</li> <li>All orders are ir</li> <li>Return Pages</li> </ul>	reet  y Jersey 07513  ubject to an Environandling charges are handling are FC and/or Deposit manyoiced upon ship	QUES conmental Recycli apply. B Paterson New y apply.	STIONS  via e-mail:  ng Fee of \$17.  Jersey.	order@thecligroinfo@thecligroinfo@thecligroinfo@thecligroinfo	oup.com
Order Aut	thorization					
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Authorized	d Signature	Title		Print Name	С	ate
	bove signature indicates hich are described in dei	•		•		•